

Procedures for iOS 9.x Updates Related to ECKey Unlock App and EK Series VIZpin App

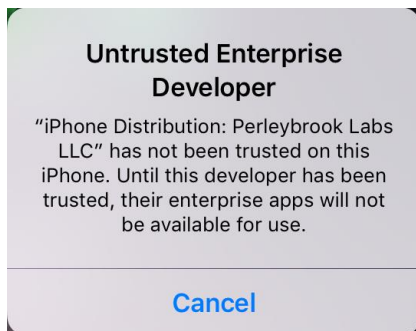
Apple has recently released a new iOS version to the public, and new restrictions in the iOS 9 updates have caused problems with some of the ECKey apps, specifically the ECKey Unlock App and EK Series VIZpin App.

Here are the steps to resolve the most common issues:

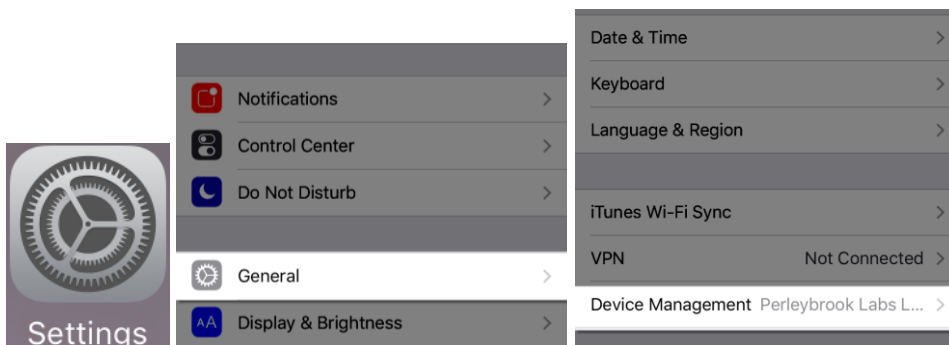
The first step in all cases is to ensure latest iOS version is installed (iOS 9.2 as of December 2015):



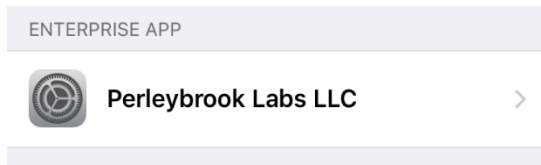
If the app will not launch and displays a message about 'Untrusted Enterprise Developer', or the app launches briefly then immediately closes:



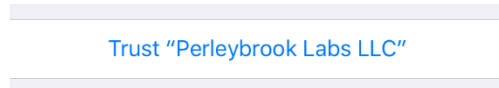
1. Navigate to iOS Settings->General->Device Management (may be listed as *Profile* on older iOS versions).



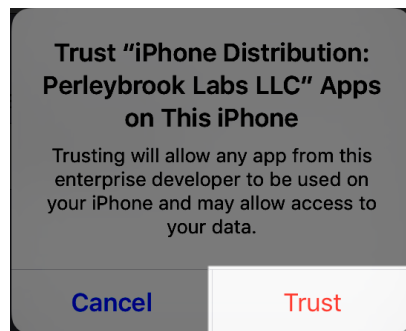
2. Select 'Perleybrook Labs LLC':



3. Select 'Trust "Perleybrook Labs LLC"':



4. A pop-up message will be displayed asking for confirmation. Tap the 'Trust' option:



If 'Device Management' is not available in iOS Settings:

1. Delete the app(s) and reinstall. Follow steps above to trust the developer.

If app launches but does not make the iPhone discoverable:

1. Force-close app by double-pressing iPhone home button, and 'throw' app away.
2. Relaunch app. iPhone should become discoverable almost immediately, else tap key to enable it.

